



Order Date	Order Number

Customer Name	Email Address

QTY	Product Name	Size	Refund	Exchange	Reason Code	New Size and Model Required

**Additional Notes**

<p><u>PLEASE NOTE</u>          Please retain all original packaging          The product should be sealed and in its original packaging          The product should not have been worn or used          All returns are at the customers expense, unless there has been a mistake made at the dispatch stage          The product must be returned within 30 days of the original purchase          Personalised products cannot be refunded or exchanged          Contact latex gloves with the protected palm plastic removed cannot be refunded or exchanged          For any questions or queries please contact sales@zenoova.com</p>	<p><u>REASON CODES</u>          1) Not as expected          2) Ordered different size          3) Arrived to late          4) Poor quality          5) Too small          6) Too big          7) Doesn't suit          8) Faulty</p>
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**THE ZENOOVA COMPANY RETURN INSTRUCTIONS**

**1. RETURN FORM**

Complete the above returns form for the products you would like to return or exchange



**2. PACKAGE IT**

Recycle the original packaging! Package the product alongside your completed return form



**3. POST IT**

We would always recommend a tracked postage service to return the products. Please use the address detailed below



**RETURNS ADDRESS: Zenoova, Iqbal Town, Defence Rd, PU, Sialkot, 51310 PK**